

COVID-19 FAQs



1. When can bookings be made from?

From September 1st 2020, we be running both our Seashore Safaris and Mobile Rock Pool events. This will, of course, be conditional on government and school guidance in place at that time.

2. Booking fees

We are happy to take bookings without payment a month before booking (pencil booking)-payment confirm

3. Number of students and social distancing

This will be dependent on Government guidance and specific school rules on distancing and student numbers in schools – please contact us to discuss this further.

4. Cancellations and refunds

COVID policy: if your school cancels for any reason, up to 7 days before your Rock Pool Project event, a full refund or free change or date will be arranged. If TRPP must cancel at any time the school will be provided with a full refund.

5. Symptoms

If a Rock Pool Project member or staff or event attendee becomes unwell on the day of the event, they will be asked to wait separately from the rest of the group until they can be collected / make their way home. They will be provided with a disposable facemask or tissue/fabric to cover any coughs or sneezes. Emergency services will be contacted for those that need emergency care and shared transport will be avoided for the unwell person (i.e. school minibus/coach).

Local public health officials will be contacted so they can provide current advice on how best to communicate to other attendees and staff regarding possible exposure to the virus. Cleaning any equipment during an event will be done in guidance with the Environmental Cleaning and Disinfection Recommendations:

www.cdc.gov/coronavirus/2019-ncov/community/large-events/event-planners-and-attendees-faq.html and <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html>

6. On the day safety measures

Attendees will be encouraged to take everyday hygiene precautions to help prevent the spread of respiratory illnesses such as COVID-19, including;

- Cleaning hands often – facilities will be provided by the Rock Pool Project
- Covering coughs and sneezes with a tissue or the inside of your elbow
- Cleaning and disinfecting frequently touched equipment - this will not be done for any species found on the event!

7. Awareness and education

Posters and lesson plans on general hand hygiene can be found here:

<https://campaignresources.phe.gov.uk/schools>

<https://e->

bug.eu/eng_home.aspx?cc=eng&ss=1&t=Information%20about%20the%20Coronavirus

8. Transport:

Regarding up to date travel advice, there may be a need to wear masks when on transport to beach locations. The Rock Pool Project would suggest using your own school transport where possible.

9. First Aid

Even though we have a trained first aider staff member, they will only give care where it is safe for themselves and the attendee, and in emergency situations. If an attendee's first aider decides to act, that is at their discretion and they will be encouraged to do so within up to date social distancing standards.

Things are ever changing, and we will try to keep you as up to date as possible. Please ask any questions and we will endeavour to answer as best as we can, alongside Government guidance.

Supporting websites and guidance for schools and school visits:

<https://www.gov.uk/government/publications/covid-19-safeguarding-inschools-colleges-and-other-providers>

<https://www.gov.uk/government/collections/coronavirus-covid-19-guidance-for-schools-and-other-educational-settings>

<https://www.gov.uk/government/publications/covid-19-school-closures>

<https://www.gov.uk/guidance/coronavirus-covid-19-information-forthe-public>